

Linda B. Charity
INTERIM COMMISSIONER

For Immediate Release

INDUSTRY ADVISORY: LICENSE RENEWAL PERIOD BEGINS FOR OFR'S DIVISION OF CONSUMER FINANCE

TALLAHASSEE, Fla. – Certain licenses that are issued by the Florida Office of Financial Regulation (OFR) Division of Consumer Finance are set to expire December 31, 2012. The OFR will begin accepting online renewals on or about November 1, 2012, for the following: Motor Vehicle Retail Installment Sellers, Retail Installment Sellers, Sales Finance Companies, Home Improvement Finance Sellers, Consumer Collection Agencies and certain Money Services Business. If you hold one of these licenses, make sure to renew your license [online](#) to avoid a lapse in licensure.

Licensees should take note of an important change in that the OFR has moved to a paperless notification system. Licensees will no longer receive a single renewal notice via the United States Postal Service. Instead, the OFR will send multiple emails of the renewal notices between November 1st and December 31st. The emails will be sent using the email address on file with the OFR. Therefore, it is imperative that all licensees keep their REAL user profile, including email address, current with the OFR.

Step by Step:

- Go to www.flofr.com and click on “[Online Services.](#)”
- Click on the “[REAL](#)” logo and log in.
- Follow the prompts to renew your license and once renewed, print the confirmation page for your records.
- Before logging out, take a moment to confirm and update your contact information, including your email address.

Certain license types not renewed by the deadline will become inactive and will require an additional reactivation fee to reactivate the license. These fees vary depending on the license type Licensees are encouraged to renew early so they don't miss the deadline and incur additional renewal costs. **Be aware that continuing to conduct business without a license or with an inactive or expired license may result in administrative action and fines.**

For more information about license renewal requirements, please refer to the Florida Statutes and Administrative Rules available on the OFR's [website](#).

For questions on renewing your license, please call (850) Its-Your-Money (850-487-9687) and Press 1 to reach the OFR's Division of Consumer Finance licensing staff.

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